

"Lovelace Health System is more than just a network of hospitals, pharmacies, medical laboratories and a health plan. We are 3,400 people living and working in the Greater Albuquerque Metro Area. We are caregivers, nurses, dieticians, pharmacists, engineers, maintenance people, patient-care technicians and customer-service representatives. But we are also your neighbors, your family members and your friends – living in the same community and wanting the best quality of life for ourselves and for our children.

Every day, we work hard to demonstrate our commitment to this community – not only through our work and our dedication to quality health care, but also through our civic involvement, our charitable giving and our positive economic impact on New Mexico."



Ron Stern, President & CEO  
Lovelace Health System



## facts and figures

- Employees: more than 3,400
- Number of emergency room visits in 2007: 71,551
- Number of surgeries in 2007: 15,581
- Number of inpatient admissions in 2007: 19,601
- Number of outpatient visits in 2007: 109,227
- Number of medical laboratory tests performed in 2007: 7,971,686
- Number of prescriptions filled in 2007: nearly 1 million

## Lovelace Health System

- Lovelace Health Plan including Lovelace Senior Plan, Lovelace Community Health Plan, and Lovelace Insurance Company
- Lovelace Medical Center
- Lovelace Women's Hospital
- Lovelace Westside Hospital
- Lovelace Rehabilitation Hospital
- Lovelace Pharmacy – 11 retail locations
- SED Medical Laboratories

## positive impact on NM economy

- \$215 million annual payroll including thousands of high-wage jobs\* with an average annual salary of \$53,750
- \$20.9 million in employer-paid benefits such as health, dental and life
- \$27.8 million in contract labor
- \$241.4 million in supplies, rents, repairs and maintenance, fees and contract services
- \$39 million in annual taxes

\*High-wage jobs defined by NMTRD Form RPD-41289 (04/2006)

**More than \$200 million in improvements, renovations, upgrades and expansions to our facilities.**



Surgical Suites at Lovelace Medical Center



Westside Medical Pavilion at Lovelace Westside Hospital



NICU at Lovelace Women's Hospital

## investing in NM health

More than \$200 million in improvements and major renovations to our facilities including the addition of cutting-edge technology. This investment includes:

- \$60 million in renovations to Lovelace Medical Center, including expanded ER capacity and a new Cardiac Care Center
- \$22 million in upgrades and expansion at Lovelace Westside Hospital including a new medical office pavilion to allow more specialists to serve the Westside and Rio Rancho
- \$23 million in renovations and expansions at Lovelace Women's Hospital including a new, 30-bed Neonatal Intensive Care Unit (NICU) and expanded emergency department
- Upgrades to medical and diagnostic equipment throughout our health system

## investing in our community

- \$322,000 in corporate and employee donations to the United Way in 2007
- \$460,000 in annual corporate contributions including funding nurse faculty positions at the University of New Mexico's School of Nursing to help educate more nurses in our community, and contributions to Ronald McDonald House, March of Dimes, American Heart Association, Healthcare for the Homeless, Juvenile Diabetes Research Foundation, Special Olympics, All Faiths Receiving Home, People Living Through Cancer and many more
- Strong support of other community activities including Lobo Athletics and the Albuquerque Isotopes
- Members of the New Mexico Association of Commerce and Industry, the Greater Albuquerque Chamber of Commerce, the Albuquerque Hispano Chamber of Commerce and Albuquerque Economic Development
- Member of the Metropolitan Medical Response System to help serve our community's medical needs during a disaster

## caring for our community

Lovelace Health System is available to provide care to all members of our community, including people who are unable to pay. By law, all patients who go to an emergency department must be seen by a medical professional and treated, regardless of their ability to pay.

- In 2007, Lovelace Health System provided more than \$51 million in uncompensated care to the people of Albuquerque and New Mexico