7-point Quality Care Checklist

Our sophisticated computer system allows for our pharmacists to perform all safety checks for accuracy with our 7-point checklist

1. ACCURACY – we ensure that all prescription details are entered correctly:
   a. **Patient’s name, address and date of birth** verification
   b. **Medication** – our pharmacists perform a visual and electronic scan check to ensure that the right drug is dispensed.
   c. **Dosage** – the correct dosage is confirmed for accuracy for patient’s age and health conditions.
   d. **Directions** – we confirm the accuracy of directions for use.

2. PRESCRIPTION INTERACTIONS – we review your current prescriptions for any medication interactions.

3. ALLERGIES – we review your health record for any allergy interactions with your prescribed medication.

4. OTC MEDICATION – if you’re taking over-the-counter products, we review your medication record for interaction with your prescribed medication.

5. MAINTENANCE MEDICATION – we will help you stay compliant with your medication. Sign up for automatic refills.

6. CONSULTATION – our pharmacists consult and educate you about your medications.

7. SUPERIOR CUSTOMER SERVICE WITH A SMILE – we care about our patients!

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OUR MISSION

*Quality Care for Every Patient, Every Time!*

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Lovelace Pharmacy