

ARDENT CITRIX ENVIRONMENT

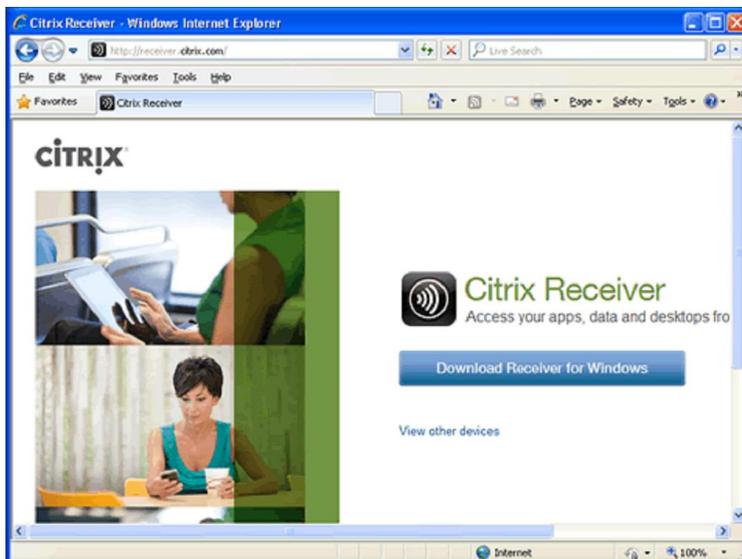
COMPUTER - WINDOWS XP

HOME TABLETS ▼ SMART PHONES ▼ DESKTOPS ▼

WINDOWS

Begin by opening Internet Explorer and visiting "http://receiver.citrix.com"

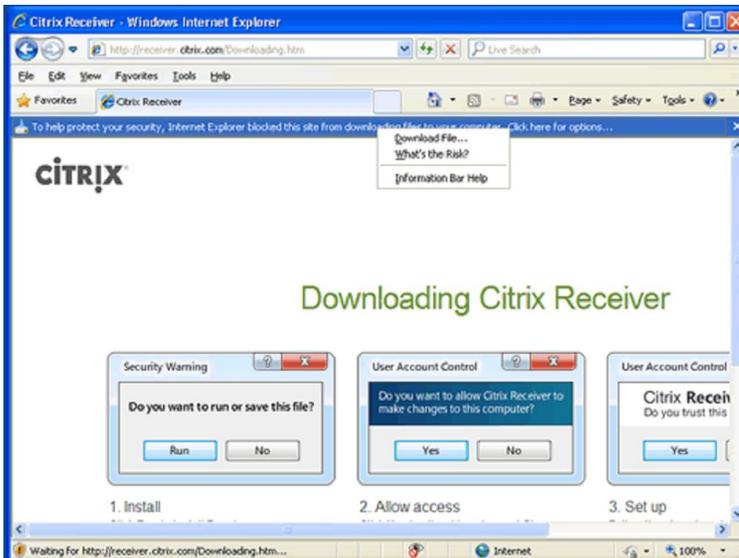
Select the "Download Receiver for Windows" button to continue.



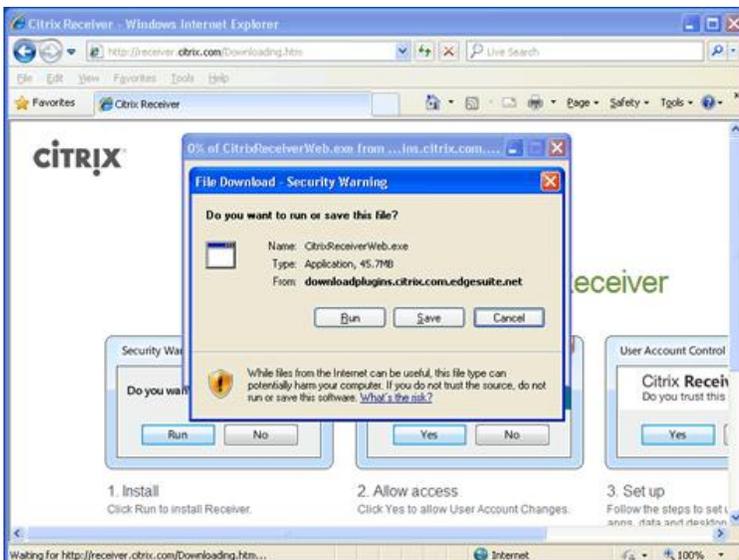
Select the "I agree to the terms of the Citrix License Agreement" checkbox and then select the "Continue" button.



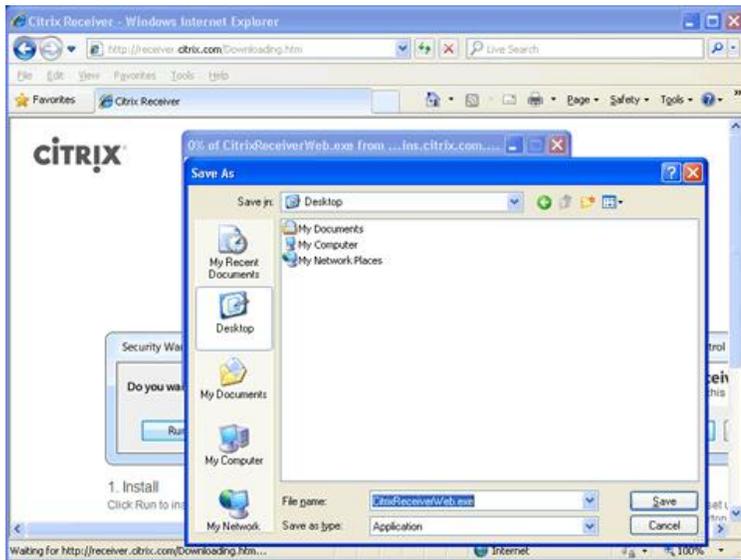
If you see the "Information Bar" click on that bar and select "Download File"



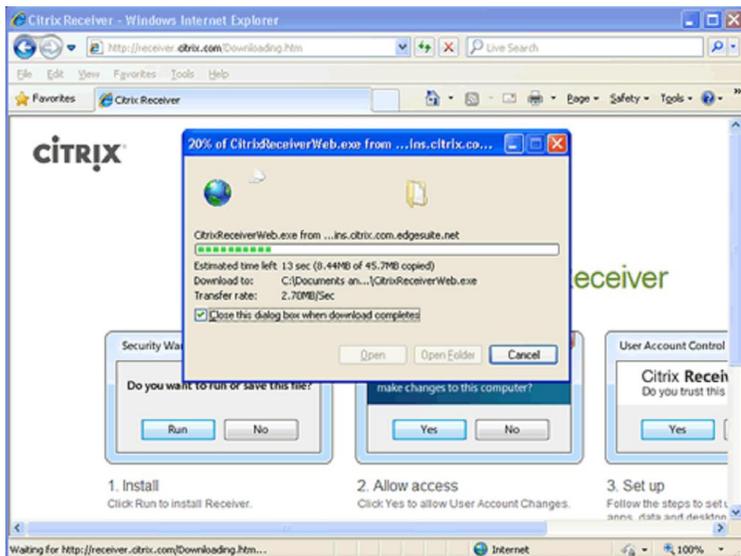
Select the "Save" button



Save the "CitrixReceiverWeb.exe" file to a location where you will access it next.



The file download process begins.



Navigate to the location where you saved the file and double-click it to begin the installation process.



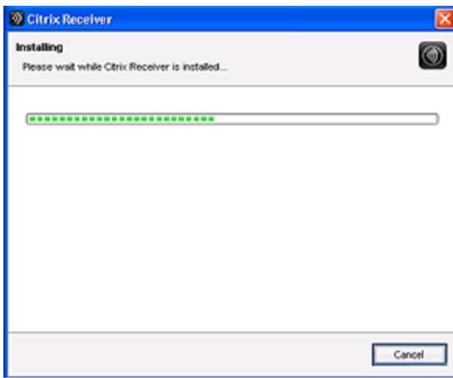
When the "Open File - Security Warning" window appears select the "Run" button.



Click the "Install" button to begin the installation.



The installation process begins...



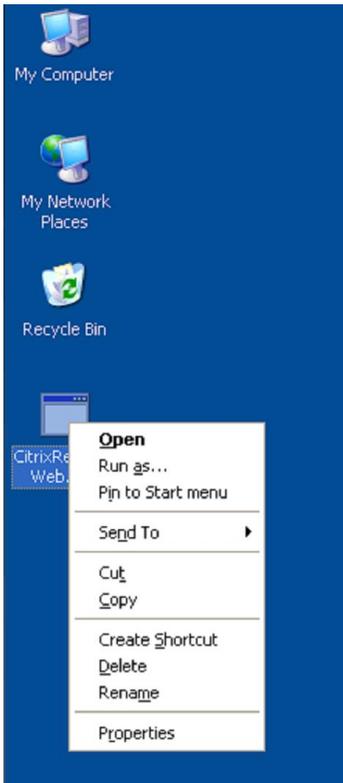
There is no notification that the installation as completed but the black Citrix icon will appear in the system tray near the time.



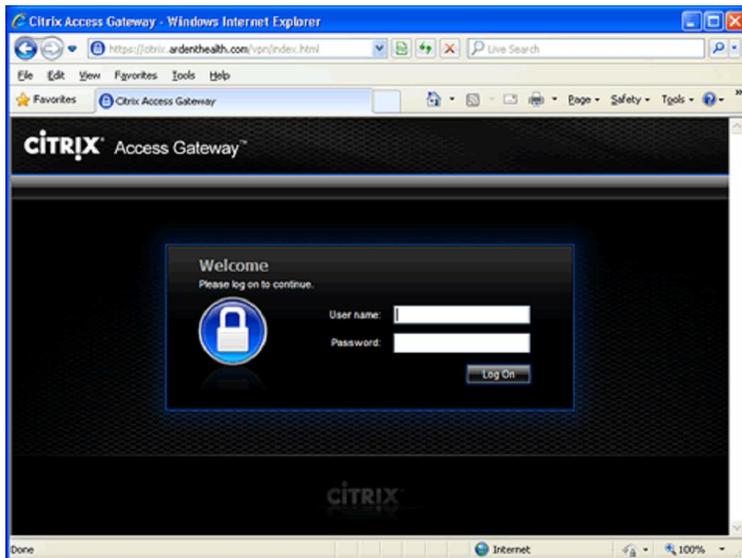
Please restart your computer to ensure a complete installation has taken place.



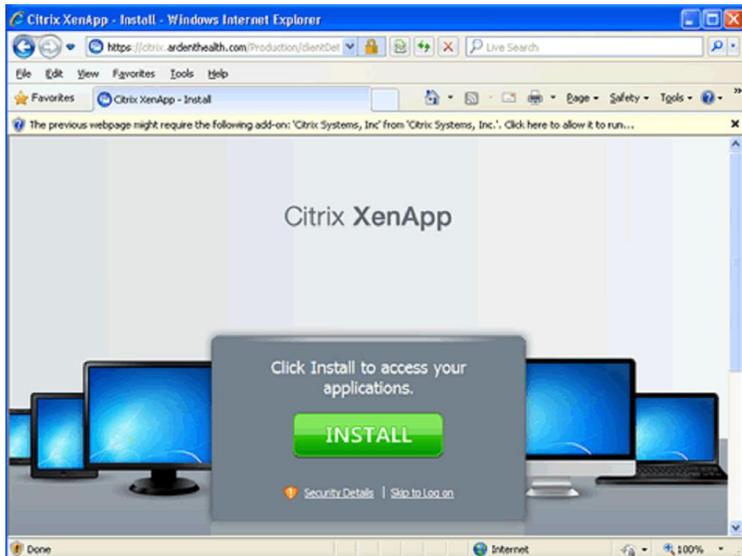
The downloaded file can be deleted is so desired.



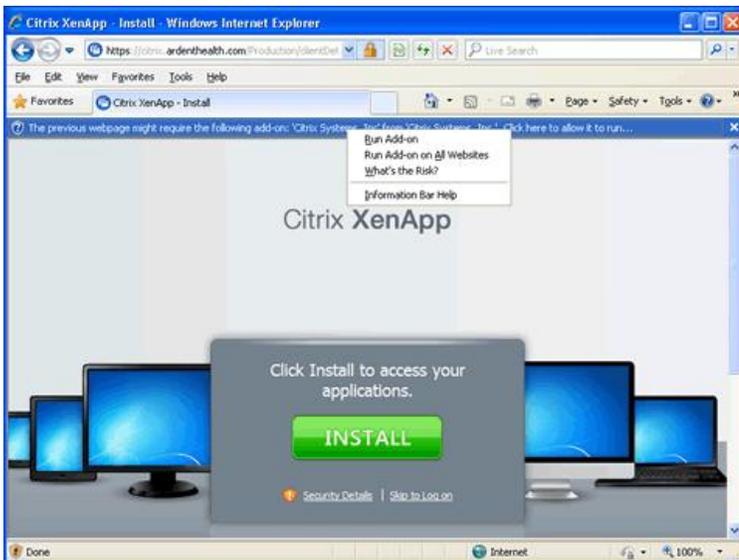
Start up "Internet Explorer" and visit "https://citrix.ardenthealth.com"



Since the website is not "trusted" by your computer you will be prompted to allow this Citrix Receiver to run on your computer.



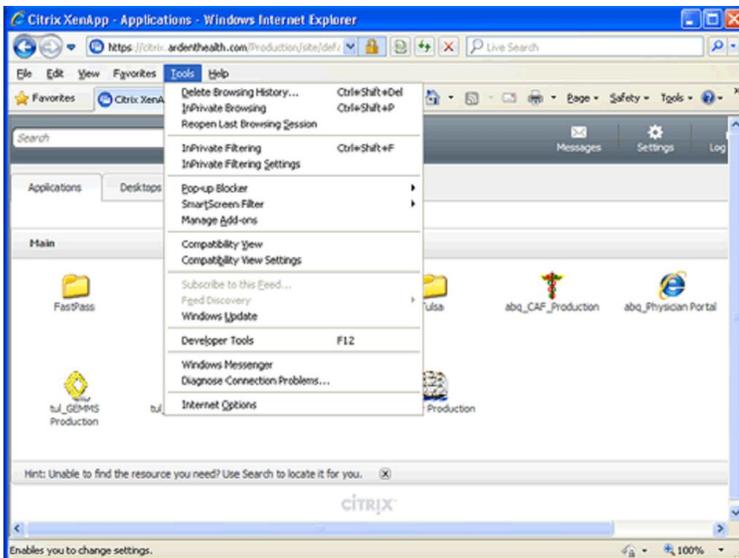
Click on the "Information Bar" and select "Run Add-on"



You will receive yet another prompt where you should select "Run"



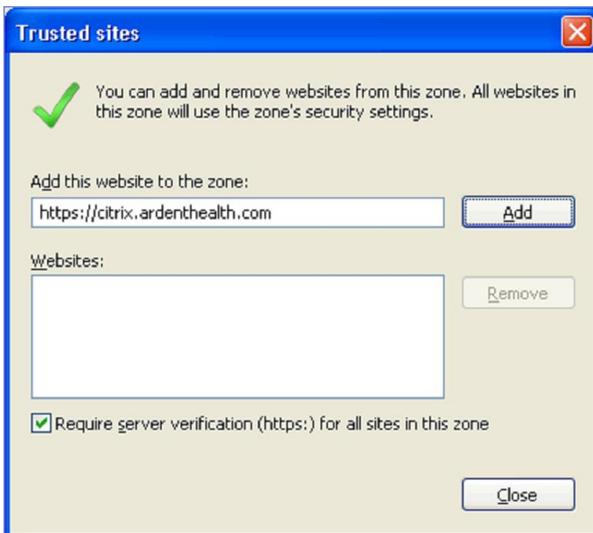
In an effort to prevent these prompts the next time select "Tools" from the menu and then select "Internet Options"



Select the "Security" tab, then select "Trusted Sites" followed by the "Sites" button

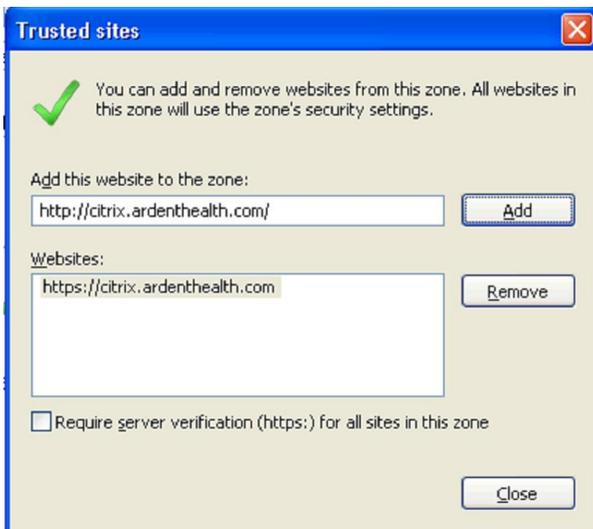


The site will automatically be displayed for you so select the "Add" button.



It is recommended that you also add the "http://citrix.ardenthealth.com" site.

You will need to uncheck the "Require server varification (https:) for all sites in this zone" checkbox to complete this step.



You are now ready to being using the Citrix applications.

Due to security restrictions access to local device accessories are not permitted (hard drives, printers, etc...)

SUPPORT

If you are having difficulty with the instructions provided and/or need further assistance please contact the Help Desk for assistance.

Ardent Health Services Helpdesk hotline: 1.866.725.4357